



# **Cleaning and Disinfecting Guidelines**

If the surface of the device screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.

- Turn off and/or disconnect the device from AC/DC power.
- Use only approved cleaning and disinfecting agents specified.
- Follow the manufacturer's directions on the cleaning and disinfecting agent for how to properly and safely use their product.
- Never spray or pour chemical agents directly onto the device. Do not allow liquid to pool.
- Use pre-moistened wipes or dampen a soft sterile cloth (not wet) with the approved agent.
- Allow the device to air dry, or dry with a soft lint-free cloth or towelette before use. Be sure to remove any lint left over by the applicator.
- Ensure electrical contacts are fully dry before reapplying power.

## **Approved Cleaning and Disinfecting Agents**

#### Mild Dish Soap

**70% Isopropyl Alcohol Solution** 

## **Step-by-Step Cleaning Instructions**

### **Cleaning Housing**

- Do not apply liquid directly to the device.
- \_\_\_\_\_
- Dampen a soft cloth or use pre-moistened wipes.
- Do not wrap the device in the cloth or wipe, but gently wipe the unit including buttons.
- Be careful not to let liquid pool around the display window or other places.
- Allow the unit to air dray before use.

### **Cleaning Display**

- Take care not to allow any pooling of liquid around the edges of the display.
- Dampen a soft cloth or use pre-moistened wipes.

• Immediately dry the display with a soft, non-abrasive cloth to prevent streaking.

### **Cleaning Camera and Exit Window**

• Wipe the camera and exit window periodically with a lens tissue or other material suitable for cleaning optical material, such as eyeglasses.

### **Cleaning the Connectors**

- Power off the device.
- Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.
- Rub the cotton portion of the cotton-tipped applicator back and forth across the connector. Do not leave any cotton residue on the connector.
- Repeat at least three times.
- Use the cotton-tipped applicator dipped in alcohol to remove any grease and dirt near the connector area.
- Use a dry cotton-tipped applicator and repeat steps 4 through 6.
- Spray compressed air on the connector area by pointing the tube/nozzle about ½ inch away from the surface. CAUTION: Do not point nozzle at yourself and others, ensure the nozzle or tube is away from your face.
- Inspect the area for any grease or dirt, repeat if required.

## Cautions

- Any solution percentages specified in the list should be adhered to and not be exceeded.
- The combining of chemical agents may be hazardous both to the user and to the device.
- Take special precaution with bleach-based disinfectants. Use gloves during application. Avoid allowing any bleach based product to come in contact with metal electrical contacts on the device, battery or the cradle, as it could damage the technology.
- Take special precaution with hand sanitizers. Some hand sanitizers contain ingredients that can be harmful to the device. Hands should be completely dry before handling the device and cradles to prevent damange.

#### • Harmful Ingredients for TC20

The following chemicals are known to damage the plastics on the device and should not come in contact with the device:

- Ammonia solutions
- Compounds of amines or ammonia
- Acetone

#### • Ketones

#### • Ethers

- Aromatic and chlorinated hydrocarbons
- Aqueous or alcoholic alkaline solutions
- Ethanolamine
- Toluene
- Trichloroethylene

- Benzene
- Carbolic acid
- TB-lysoform

## Footnotes

• Zebra does not claim that these processes will annihilate (abridged language) COVID-19 but are effective cleaning and/or disinfecting measures for bacteria and virus (including COVID-19) residue per CDC/EPA recommendations.

ZEBRA and the stylized Zebra head are trademarks of Zebra Technologies Corp., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners. © 2023 Zebra Technologies Corp. and/or its affiliates. All rights reserved.